

# NON-EMPLOYEE CONFIDENTIALITY AND NON-DISCLOSURE AGREEMENT BETWEEN SOUTHWESTERN VERMONT HEALTH CARE (SVHC) AND INDIVIDUALS GRANTED ACCESS TO SVHC RECORDS (SHARED PATIENT AGREEMENT)

The purpose of this document is to set forth the requirements for non-disclosure of confidential information maintained by Southwestern Vermont Health Care, including all of its subsidiaries (hereinafter collectively "SVHC") to which the Undersigned agrees.

### THE NEED FOR AND DEFINITION OF CONFIDENTIAL INFORMATION

In the course of providing the highest quality care to serve the health needs of the community, SVHC collects and maintains information with respect to both patients and care-providers. SVHC also develops and maintains information with respect to its health care services as well as its financial and business operations, all of which afford SVHC with a competitive advantage in providing the highest quality health care. Such information, relating to both individuals within SVHC and SVHC itself, and which includes but is not limited to medical records, employee records, quality assurance and utilization review information, strategic planning, computer passwords and other information used for the purpose of security of information, and proprietary information concerning any aspect of SVHC operations, is confidential, provided that such information is not in the public domain or in the public domain as the direct or indirect result of a disclosure by the Undersigned (hereinafter collectively "Confidential Information").

## <u>UNAUTHORIZED DISCLOSURE OF OR ACCESS TO CONFIDENTIAL INFORMATION WILL LIKELY RESULT IN IRREPARABLE HARM TO SVHC</u>

The Undersigned understands that he or she may have access to Confidential Information in the regular course of their service activities for or on behalf of SVHC and/or SVHC patients. The Undersigned acknowledges and agrees that Confidential Information is valuable and sensitive, and that Confidential Information is protected by law, the strict health system policies of SVHC, and this agreement. The Undersigned also understands, acknowledges, and agrees that any unauthorized disclosure of or access to Confidential Information will likely result in irreparable harm to SVHC.

#### SPECIFIC REQUIREMENTS REGARDING CONFIDENTIAL INFORMATION

Accordingly, as an essential condition of the Undersigned's relationship to SVHC, and in consideration of the Undersigned's access to Confidential Information, the Undersigned promises the following:

- 1. I will use Confidential Information for the exclusive and limited purpose of performing the duties of my position in providing care for shared patients.
- 2. I will not disclose any Confidential Information to any person or entity whatsoever, except in direct connection with the performance of my duties.
- 3. I will not in any way copy or reproduce, or permit any other person to copy or reproduce, in whole or in part, any Confidential Information other than in the regular course of my duties.
- 4. I will strictly comply with all SVHC policies regarding the security of Confidential Information.
- 5. If I observe or have knowledge of any unauthorized use, duplication, disclosure, or dissemination of Confidential Information, I will report such observations or knowledge to my supervisor or SVHC security immediately.
- 6. I will not seek personal benefit or permit others to benefit personally by any Confidential Information that I access.

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- 7. I will not appropriate any information with respect to the content or operation of proprietary software of SVHC or operate non-licensed software on any SVHC computer.
- 8. I understand that all Confidential Information, regardless of the media on which it is stored (including but not limited to paper, computer, video, or recorders), or the system which processes it (including but not limited to computers, voice mail, telephone systems, or facsimile transmission devices) is the property of SVHC and shall not be used inappropriately or for personal gain. I understand that all electronic communication can and will be monitored and subject to review by SVHC.
- 9. I agree that upon my termination of my position or the termination of the relationship SVHC, for whatever reason, I will immediately return all property of Southwestern Vermont Healthcare and any other media containing any Confidential Information to SVHC.
- 10. I agree that all of my obligations under this agreement shall survive termination of my position and my relationship with SVHC, regardless of the reason for such termination.
- 11. I understand that under applicable law, I may be subject to criminal or civil penalties for breach of confidential information.

### CONSEQUENCES OF UNAUTHORIZED DISCOSURE OF CONFIDENTIAL INFORMATION

The above-stated requirements are of the essence of the Undersigned's access to SVHC Confidential Information. Therefore, failure to comply with these requirements will result in disciplinary action that may include termination of the Undersigned's access to SVHC Confidential Information and any other relationship with SVHC. In the event that any breach or attempted breach of this agreement causes or may cause irreparable harm to SVHC for which monetary compensation may or would not be an adequate remedy, the Undersigned understands and agrees that SVHC may seek and obtain injunctive relief.

The Undersigned, by his or her signature below, acknowledges that he or she has read this Confidentiality and Non-Disclosure Agreement in its entirety, understands all obligations imposed by it, and agrees to be bound by its terms as an essential condition of providing services to SVHC.

Practice\Office\Facility Name	Telephone Number	-
Address	City	State Zip code
Requester Printed Name	Role to be performed	
I give SVHC/SVMC right to perform background check on user requesting system access ☐ Yes ☐ No		
I received a sanction for an alleged p	rivacy violation	☐ Yes ☐ No
I was terminated from employment for privacy violation ☐ Yes ☐		☐ Yes ☐ No
Requester Signature	Date	
Approver Printed Name	Approver Signature	Date
(Provider/Administrator/Office Manager)		
By signing you agree to notify SVMC of your employees/requesters termination of employment within 24 hours. Please send notice to helpdesk@svhealthcare.org, or call 802-447-5411		

<sup>\*</sup> Refusal of system access is at the discretion of SVHC/SVMC.

<sup>\*</sup>System account may be inactivated after 90 days of inactivity.